



Clarus Services

IN PRACTICE

International bank leverages Clarus Services to expand current network to include 630 branches from an acquisition into their existing voice network reducing original schedule from 12 to 6 months.

Global Systems Integrator includes Clarus Services to deliver independent testing and certification in specialized CUCM Migration and CUCM Deployment offerings.

Worldwide Managed Service Provider uses Clarus Services to reduce costs and increase reliability in on-boarding new clients and delivering operational support to marquee clients.

World class companies trust Clarus Services to assure quality of critical voice services during deployments, migrations and ongoing operations.

Clarus Services provides the confidence necessary for the most complex, business sensitive projects. The Clarus Services teams have tested the largest and most complex VOIP networks in the world. Leverage our deep experience, our knowledge and methods as we support Cisco Unified Communications critical life cycle events.

Typical results:

- Cost reductions and schedule acceleration.
- Elimination of post-cut tickets.
- Increased reliability.
- Accelerated resolution of project issues.
- Reduced Field Technician costs.
- Increased customer satisfaction.

Why Clarus Services?

COMMITTED TO YOUR SUCCESS

Clarus Services has established a verifiable reputation for going the extra mile to ensure project success.

EXPERIENCED PARTNER

Our experienced teams built expertise through 50+ complex deployments and migrations.

SKILLS AND METHODOLOGIES

We customize our methodology and apply expert problem isolation skills to save valuable project time.

DELIVER PROJECT EFFICIENCIES

We have demonstrated our ability to drive costs and save time while delivering highly successful projects.

BUILD, OPERATE, TRANSFER

Our philosophy is to ensure your support teams quickly become independent of our services.

INDEPENDENT VALIDATION

We provide objective analysis, assessment or verification of work completed by third parties.

Sample Project Types

DEPLOYMENT CERTIFICATIONS – CUCM & UNITY/UNITY CONNECTION

The Clarus team brings a combination of comprehensive certification and testing methodologies with highly skilled and experienced technicians to deliver a quality, reliable and cost effective deployment.

UPGRADES AND MIGRATION CERTIFICATIONS – CUCM & UNITY/UNITY CONNECTION

The Clarus team ensures successful migrations by performing analysis and comparisons of the current CUCM with the “target” CUCM environment. In addition the team tests and monitors the migrated environment.

SIP MIGRATION CERTIFICATIONS

Clarus ensure that calls have migrated successfully from TDM to SIP and that call conditions and handling are occurring as intended.

VOICE SERVICE OPTIMIZATION

Customers who have had a CUCM solution in production for some period of time can take advantage of this service to ensure that the deployment has been implemented as intended and that it has maintained operational integrity. Included in this service is the assessment of resource capacity; the quality of the CUCM solution and operational risk assessment.

ABOUT CLARUS:

Clarus Systems, Inc. a global leader in enterprise VoIP management software and services, provides integrated testing, troubleshooting, and monitoring for Unified Communications systems. Clarus' award-winning VoIP management suite, ClarusIPC Plus®, maximizes Unified Communications performance and availability through automated testing, performance monitoring, configuration management and business intelligence reporting. Clarus VoIP testing and monitoring ensures the highest voice quality and proactive management that empowers unified communications. For additional information, please visit www.clarussystems.com.